

Communication Skills Workshop for CRAs

Practical information: Number of participants: Between 5 and 10

Duration: 1 day (09:00 – 17:00)

Price per person @ Valesta office: €750

Course Overview

Excellent communications skills and the ability to build effective relationships are invaluable to you in both your career and personal life. As a Clinical Research Associate (CRA), these attributes are a necessity when working with external stakeholders and colleagues. Presenting yourself professionally as a CRA, both verbally and non-verbally, will reflect well on you and your sponsor to all stakeholders

This Communications Skills workshop will provide CRAs with the necessary skills to communicate more effectively and professionally with everyone involved in a clinical trial

The training is designed for experienced CRAs who have attended the basic communication skills training and wish to take their communication skills to the next level.

By attending this course you will gain:

- The ability to build trust and understanding with colleagues and stakeholders by adapting your communication to their style and needs
- The ability to communicate effectively and professionally
- Expert communication skills for greater impact and improved relations
- Insights on how to improve your non-verbal communication

Course Content

The content of the training will be tailored to meet the participants' needs. The trainer will present real life case studies to analyse with the participants, encouraging them to contribute their own examples to make the learning even more relevant. Using this approach, attendees will get a better understanding of the different scenarios they may encounter and how to react accordingly.

Topics that are being covered during this training are:

- The importance of both verbal and non-verbal communication
- Choosing the right tone of communication at the right time
- How to react when confronted with unforeseen circumstances

Active participation is essential in this hands-on training and will be done through role play, which will be filmed and played back during the training course and analysed by the participants. This method is well proven to increase each participants' awareness of their strengths and weaknesses in both verbal and non-verbal communication. This 'watch and review' activity will allow participants to take real steps by identifying and improving their weaker points.

By sharing real life case studies, success stories and difficult situations, you'll get new insights and tools to enhance your communication skills and become a much more effective communicator.

For more information or to reserve a seat on this training course please contact us today!

We are flexible! Should you require training to be carried out in-house, we would be happy to discuss your needs and come up with a suitable solution for you.

Call our office on +32 15 28 15 05!